



Domiciliary care workers on the Register - 1 April 2022



Key messages

- It became mandatory for domiciliary care workers to be registered if working in Wales from 1 April 2020.
- To support the sector we did not remove anyone for failing to renew their registration or pay a fee during the COVID pandemic. Therefore a higher number than usual have since been removed in the last year.
- 19,982 domiciliary care workers are on the Register on 1 April 2022, compared to 22,131 in 2021
- 2,882 workers had joined the Register and 5,031 had left since 1 June 2021.



What qualifications do workers hold?

- 58% of workers hold a practice qualification
- 30% are registered having completed the induction route and they will be required to complete a qualification within three years (compared to 28% in 2021).
- 12% are registered based on a declaration from their manager confirming their experience and competence (known as confirmed competence).



Where are workers employed?

- 94% of workers are known to be in current employment.
- 53% of these work in the private sector (51% in 2021). 24% work in the third sector (27% in 2021) and 21% for a local authority.
- 37% started in their role in the last three years.
- 22.5% had been in their role for more than ten years.



What is the profile of workers?

- The average age of workers is 45 years old and there are broadly similar numbers in each age group.
- 83.2% of workers are women and 16.8% are men. 4 workers described themselves as non-binary or gender fluid.
- 96% of workers are white British, Welsh or Irish. 1.4% are disabled.
- 10% speak fluent Welsh. 63% speak no Welsh at all.