

Our Welsh language offer

Here are resources to support workers, employers and students of social work or early years and childcare, on their Welsh language journey.

Find out why it's important to use Welsh at work and what we're doing to promote the use of the Welsh language.

These resources can help you learn more about the Welsh language, culture and working bilingually.



Welsh language awareness e-learning module

Want to learn more about the Welsh language, culture and working bilingually?

Our e-learning module has information about:

- the Welsh language and bilingualism
- what we must do and why
- the practicalities of working bilingually
- what this means to people who use services.

The module takes around 30 minutes to complete and if you're registered with us, it counts towards your continuous professional development (CPD).

Start the module



Training resource to support bilingual working

Our 'train the trainer' resource supports language awareness training for people working in health and social care, early years and childcare and students in further or higher education. The resource:

- helps the trainer to teach language awareness while encouraging discussions about how best to work bilingually
- educates and empowers learners and workers about how to offer a valuable service, making sure that language is always a consideration
- can be used as part of in-service training or induction for people working in social care in Wales.

See the resource



Welsh language level checker

We've worked with the National Centre for Learning Welsh to develop a 'level checker' for the social care sector.

The level checker is an online assessment to help you find out your Welsh language level in the skills of listening, speaking, reading and writing.

Use the level checker



Assessing and recording your staff's Welsh language skills

This resource will support you to assess your staff's Welsh language skills based on the types of communication tasks (reading, writing, speaking, and understanding) your workforce can carry out in Welsh.

The Language Skills Framework in this resource will allow you to be clear about the exact skills levels you need to refer to when assessing, recruiting and planning the use of your staff's communication skills.

Assessing and recording your staff's language skills



Croeso Course

The Welsh Government's More than just words (Mwy na geiriau) strategy aims for all health and social care staff to be able to achieve courtesy level of Welsh by 2027.

This short course is for the health and social care sector and you can learn simple but essential words and phrases to greet and welcome people in Welsh. The course will develop your confidence in speaking Welsh, and encourage you to learn more.

More information here



Work Welsh course

The online course has been tailored for the social care sector by the National Centre for Learning Welsh and only takes around 10 hours to complete.

From learning numbers to possible greetings, this course will help you communicate with the people you support.

Go for it



Camau Courses and peer support for Camau learners

How about learning some Welsh on our Camau courses?

The courses are designed especially for people working in social care. They teach the words you're most likely to need when communicating with the people you support.

The courses are:

- for beginners
- online
- flexible
- and count towards CPD.

There are two courses:

- Mynediad (Entry) is suitable for beginners
- Sylfaen (Foundation) builds on the Mynediad (Entry) level.

We've also created a peer support online community as a space for learners to connect with each other and share experiences about the Welsh language.

You can discuss how you're getting on with the course and support each other while using what you've learnt to raise your confidence.

Go for it on your Welsh language journey



Using Welsh at work

Don't forget that we have plenty of information and resources to help you support a bilingual service.

You'll find information for employers and workers, as well as resources and more here

