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| Overview | This standard identifies the requirements when supporting individuals to maintain a healthy lifestyle which will enable them to meet with their domestic and personal needs. This includes supporting individuals to obtain, prepare and store food that meets their nutritional and dietary requirements, supporting them to identify and obtain household and personal goods and supporting them to keep their home healthy, safe and secure. |

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| **Performance criteria**You must be able to:You must be able to:You must be able to: | **Support individuals in the preparation of food that meets their nutritional and dietary requirements** 1. support the individual and key people to understand the individual’s dietary and nutritional requirements in terms of food and drink
2. support the individual and key people to identify **healthier food and drink options**that meet the individual’s**dietary requirements**​
3. contribute to identifying how the food and drink required by the individual can be obtained
4. carry out your role in the **preparation** of food and drink to meet the individual's nutritional and dietary requirements
5. work in ways that promote **active** **participation** to enable the individual to prepare food and drink safely, hygienically and in ways that will reduce the **risk** of food-associated illness or infection
6. contribute to reviewing the arrangements for meeting the individual's nutritional and dietary requirements
7. work with the individual and key people to implement any changes required
8. highlight to the individual and key people the potential risks to the individual of consuming food and drink which does not meet their nutritional and dietary requirements​
9. complete records and reports on how well the individual’s nutritional and dietary needs are met, in accordance with legal and work setting requirements

**Support individuals to obtain household and personal goods**1. support the individual to identify their preferences and needs in relation to household and personal goods
2. contribute to identifying where and how household and personal goods can be obtained
3. work in ways that promote active participation to support the individual in obtaining household and personal goods
4. work in ways that promote active participation to support the individual to store household and personal goods safely
5. support the individual and key people to complete any paperwork needed to access resources or support for obtaining household and personal goods
6. highlight to the individual and key people the potential risks where you observe personal and household goods being used dangerously
7. highlight to the individual and key people the potential risks of obtaining personal and household goods that may cause a risk of harm to themselves, key people and **others**
8. complete records and reports in relation to identifying, obtaining, storing and using household and personal goods, in accordance with legal and work setting requirements

**Support individuals to keep their home healthy, safe and secure**1. support the individual and key people to identify and access types of support that would help them keep the individual's home healthy, safe and secure
2. agree with the individual and key people who will take responsibility for keeping the individual's home healthy, safe and secure
3. support the individual and key people to identify ways in which the cleanliness, safety and security of the individual's home could be improved
4. work in ways that promote active participation to support the individual in keeping their home healthy, safe and secure
5. highlight the potential risks to the individual, key people and others where you observe signs that the individual’s health and safety is at risk in their home
6. highlight the potential risks to the individual, key people and others when you observe signs that the individual’s home is not being secured as it should ​​​
7. work with the individual, key people and others to contribute to changes that will enable the individual and key people to maintain the health, safety and security of the individual's home
8. complete records and reports in relation to the health, safety and security of the individual’s home, in accordance with legal and work setting requirements
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| Knowledge and understandingYou need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand: | **Rights**1. work setting requirements on equality, diversity, discrimination and rights
2. your role supporting rights, choices, wellbeing and active participation
3. your duty to report anything you notice people do, or anything they fail to do, that could obstruct individuals’ rights
4. the actions to take if you have concerns about discrimination
5. the rights that individuals have to make complaints and be supported to do so

**How you carry out your work**1. codes of practice, standards, frameworks and guidance relevant to your work and the content of this standard
2. the main items of legislation that relate to the content of this standard within your work role
3. your own background, experiences and beliefs that may affect the way you work
4. your own roles and responsibilities with their limits and boundaries
5. who you must report to at work
6. the roles and responsibilities of other people with whom you work
7. how to find out about procedures and agreed ways of working in your work setting
8. how to make sure you follow procedures and agreed ways of working
9. the meaning of person centred working and the importance of knowing and respecting each person as an individual
10. the prime importance of the interests and well-being of the individual
11. the individual’s cultural and language context
12. how to work in ways that build trust with people
13. how to work in ways that support the active participation of individuals in their own care and support
14. how to work in ways that respect individuals’ dignity, personal beliefs and preferences
15. how to work in partnership with people
16. what you should do when there are conflicts and dilemmas in your work
17. how and when you should seek support in situations beyond your experience and expertise

 **Theory for practice**1. the **factors that may affect the health, wellbeing and development of individuals** you care for or support
2. how these affect individuals and how they may affect different individuals differently
3. the main stages of human development

**Communication** 1. factors that can have a positive or negative effect on the way people communicate
2. different methods of communicating

**Personal and professional development**1. why it is important to reflect on how you do your work
2. how to use your reflections to improve the way you work

**Health and Safety**1. your work setting policies and practices for health, safety and security
2. practices that help to prevent and control infection in the context of this standard

**Safe-guarding**1. the duty that everyone has to raise concerns about possible harm or abuse, poor or discriminatory practices
2. signs and symptoms of harm or abuse
3. how and when to report any concerns about abuse, poor or discriminatory practice, resources or operational difficulties
4. what to do if you have reported concerns but no action is taken to address them

**Handling information** 1. legal requirements, policies and procedures for the security and confidentiality of information
2. work setting requirements for recording information and producing reports including the use of electronic communication
3. what confidentiality means
4. how to maintain confidentiality in your work
5. when and how to pass on information
6. **Specific to this NOS**
7. the concept of a balanced diet and why this is important to good health
8. the nutritional benefits of minimising the fat, sugar and salt content of dishes
9. the nutritional benefits of starchy foods, fruit, vegetables and pulses
10. how to read and interpret food labelling
11. techniques for preparing and cooking dishes in ways that maximise nutritional value
12. the likely nutritional and dietary needs of the individual with whom you work
13. how to prepare, store and hold food and drink safely and at the correct temperature to reduce the risk of food-associated illness or infection
14. the types of significant food safety hazards you are likely to come across when handling and storing food and what may happen if these are not controlled
15. why surfaces and equipment must be clean before beginning a new task and the most effective ways of achieving this
16. factors and issues associated with keeping the home of the individual safe and secure
17. methods of working with the individual and key people to agree the food, drink, personal and household goods they want and the methods they prefer to obtain and store them
18. methods of working with the individual and key people to identify healthier food and drink and prepare and store food and drink hygienically and safely
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**Additional Information**

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| Scope/range related to performance criteria | The details in this field are explanatory statements of scope and/or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS. Note: Where an individual finds it difficult or impossible to express their own preferences and make decisions about their life, achievement of this standard may require the involvement of advocates or others who are able to represent the views and best interests of the individual. Where there are language differences within the work setting, achievement of this standard may require the involvement of interpreters or translation services.**Active participation** is a way of working that regards individuals as active partners in their own care or support rather than passive recipients. Active participation recognises each individual’s right to participate in the activities and relationships of everyday life as independently as possible.**Dietary** **requirements** include food and drink that will provide a balanced diet, that meet the nutritional needs of individuals and that support their health and well-being **Healthier** **food and drink** **options** include choices of food and drink and preparation methods that follow current guidelines for healthy eating The **individual** is the person you support or care for in your work.  **Key people** are those who are important to an individual and who can make a difference to his or her well-being. Key people may include family, friends, carers and others with whom the individual has a supportive relationship. **Others** are your colleagues and other professionals whose work contributes to the individual’s well-being and who enable you to carry out your role. **Preparation** here includes obtaining, preparing and storing food and drinkA **risk** is the likelihood that a hazard will occur and here may relate to incorrect preparation and storage of food, drink and domestic items; infection and contamination; dangerous use of food, drink and domestic items |

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| Scope/range related to knowledge and understanding | The details in this field are explanatory statements of scope and/or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS. **All knowledge statements must be applied in the context of this standard.****Factors** **that may affect the health, wellbeing and development of individuals** may include adverse circumstances or trauma before or during birth; autistic spectrum conditions; dementia; family circumstances; frailty; harm or abuse; injury; learning disability; medical conditions (chronic or acute); mental health; physical disability; physical ill health; poverty; profound or complex needs; sensory needs; social deprivation; substance misuse  |

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| Values | Adherence to codes of practice or conduct where applicable to your role and the principles and values that underpin your work setting, including the rights of children, young people and adults. These include the rights:To be treated as an individualTo be treated equally and not be discriminated againstTo be respectedTo have privacyTo be treated in a dignified wayTo be protected from danger and harmTo be supported and cared for in a way that meets their needs, takes account of their choices and also protects themTo communicate using their preferred methods of communication and languageTo access information about themselves |

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| **Developed by** | Skills for Care and Development |
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| Status | Original |
| Originating organisation | Skills for Care and Development |
| Original URN | HSC29 |
| Relevant occupations | Health, Public Services and Care; Health and Social Care; Associate Professionals and Technical Occupations; Health and Social Services Officers; Health Associate Professionals; Personal Service Occupations; Healthcare and Related Personal Services; |
| Suite | Health and Social Care |
| Key words | Domestic, Personal, Needs |