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| Overview | This standard identifies the requirements when you work with public networks and partnerships to support the health and social well-being of individuals and key people. This includes identifying the potential for being involved in community networks, participating effectively as a member of community networks and providing information to inform and improve practice. |

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| **Performance criteria**You must be able to:*You must be able to:**You must be able to:* | **Identify the potential for being involved in community networks**1. work with individuals, key people and others to identify the community networks that might be important to them and your organisation and practice
2. investigate local community networks and partnerships to which you could contribute
3. liaise with the networks and partnerships to identify how you might be involved and the contribution you could make
4. investigate the costs and benefits of being involved in community networks and partnerships to you, the people for whom you are responsible and your organisation
5. identify community networks that would value and welcome your contribution, experience and expertise
6. work with the individual and others to agree which community networks the individual may wish to join

**Participate effectively as a member of community networks**1. work with the community network to clarify your role as a member
2. review documents about the community network to ensure that you are fully briefed about its nature and purpose
3. work with network members to identify your responsibilities and the responsibilities of others within the group
4. identify with network members how the network operates and its interface and working relationships with other networks and partnerships
5. ensure that you carry out your responsibilities effectively and efficiently, informing network members if problems and difficulties arise
6. work within and between network meetings to promote the value of the network
7. work with others to resolve conflicts within networks
8. observe and challenge practices that are discriminatory

Provide information to inform the practice of networks1. identify sources of information that could inform the practice of the network
2. negotiate agreement with network members on strategies and responsibilities to ensure that information is accessed
3. review information to clarify how it could inform the practice of the network
4. share information with network members, according to confidentiality agreements with the original source
5. work with others within networks and partnerships to identify how the information might inform the practice of the network
6. identify information from networks and partnerships that is of value to you and your organisation
7. evaluate information to enable you to identify where and how it could best be used to inform your own practice in supporting networks
8. discuss your ideas with relevant people
9. agree any changes needed to improve practice
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| Knowledge and understandingYou need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand: | **Rights**1. legal and work setting requirements on equality, diversity, discrimination and rights
2. your role in promoting individuals’ rights, choices, wellbeing and active participation
3. your duty to report any acts or omissions that could infringe the rights of individuals
4. how to deal with and challenge discrimination
5. the rights that individuals have to make complaints and be supported to do so

**Your practice**1. legislation, statutory codes, standards, frameworks and guidance relevant to your work, your work setting and the content of this standard
2. your own background, experiences and beliefs that may have an impact on your practice
3. your own roles, responsibilities and accountabilities with their limits and boundaries
4. the roles, responsibilities and accountabilities of others with whom you work
5. how to access and work to procedures and agreed ways of working
6. the meaning of person-centred/child centred working and the importance of knowing and respecting each person as an individual
7. the prime importance of the interests and well-being of the individual
8. the individual’s cultural and language context
9. how to build trust and rapport in a relationship
10. how your power and influence as a worker can impact on relationships
11. how to work in ways that promote active participation and maintain individuals’ dignity, respect, personal beliefs and preferences
12. how to work in partnership with individuals, key people and others
13. how to manage ethical conflicts and dilemmas in your work
14. how to challenge poor practice
15. how and when to seek support in situations beyond your experience and expertise

**Theory**1. the nature and impact of **factors that may affect the health, wellbeing and development of individuals** you care for or support
2. theories underpinning our understanding of human development and factors that affect it

**Personal and professional development**1. principles of reflective practice and why it is important

**Communication**1. factors that can affect communication and language skills and their development in children, young people and adults
2. methods to promote effective communication and enable individuals to communicate their needs, views and preferences

**Health and Safety**1. your work setting policies and practices for monitoring and maintaining health, safety and security in the work environment
2. practices for the prevention and control of infection

**Safe-guarding**1. the responsibility that everyone has to raise concerns about possible harm or abuse, poor or discriminatory practices
2. indicators of potential harm or abuse
3. how and when to report any concerns about abuse, poor or discriminatory practice, resources or operational difficulties
4. what to do if you have reported concerns but no action is taken to address them

**Handling information**1. legal requirements, policies and procedures for the security and confidentiality of information
2. legal and work setting requirements for recording information and producing reports
3. principles of confidentiality and when to pass on otherwise confidential information

Specific to this NOS1. how and where to access information and support that can inform your practice when working with community networks
2. how you can access, review and evaluate information about the community networks and their benefits and risks to individuals
3. the range of existing networks and partnerships and the interest groups they serve and how to access this information
4. strategies that are likely to promote a stable network and how they can be sustained
5. the reasons for disseminating information on networks and partnerships to colleagues
6. what is meant by co-operation, collaboration, co-ordination and conflict, why these are important in network and partnership working and the positive and negative effects they can have on networks
7. principles for working with community networks
8. principles for community work and development to meet the needs of individuals and key people
9. principles for team working in multi-agency and multi disciplinary context
10. principles for communicating with interest groups
11. where and how to access funding and resources to develop and run community networks and the implications of the structure and type of network/partnership on access to funding and resources
12. the benefits of community networks for individuals, key people and the service they receive
13. how to support individuals and group members to monitor and evaluate the effectiveness of the networks
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**Additional Information**

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| Scope/range related to performance criteria | The details in this field are explanatory statements of scope and/or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS.Note: Where an individual finds it difficult or impossible to express their own preferences and make decisions about their life, achievement of this standard may require the involvement of advocates or others who are able to represent the views and best interests of the individual. Where there are language differences within the work setting, achievement of this standard may require the involvement of interpreters or translation services.The **individual** is the adult, child or young person you support or care for in your work**Key people** are those who are important to an individual and who can make a difference to his or her well-being. Key people may include family, friends, carers and others with whom the individual has a supportive relationship.**Others** are your colleagues and other professionals whose work contributes to the individual’s well-being and who enable you to carry out your role |

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| Scope/range related to knowledge and understanding | The details in this field are explanatory statements of scope and/or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS.**All knowledge statements must be applied in the context of this standard.****Factors** **that may affect the health, wellbeing and development of individuals** may include adverse circumstances or trauma before or during birth; autistic spectrum conditions; dementia; family circumstances; frailty; harm or abuse; injury; learning disability; medical conditions (chronic or acute); mental health; physical disability; physical ill health; poverty; profound or complex needs; sensory needs; social deprivation; substance misuse  |

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| Values | ValuesAdherence to codes of practice or conduct where applicable to your role and the principles and values that underpin your work setting, including the rights of children, young people and adults. These include the rights:To be treated as an individualTo be treated equally and not be discriminated againstTo be respectedTo have privacyTo be treated in a dignified wayTo be protected from danger and harmTo be supported and cared for in a way that meets their needs, takes account of their choices and also protects themTo communicate using their preferred methods of communication and languageTo access information about themselves |

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| Suite | Health and Social Care |
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