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| Overview | This standard identifies the requirements for developing your practice within settings where individuals are cared for or supported. This includes reflecting on your current skills and knowledge in the workplace, taking opportunities to improve your practice and applying learning in the workplace.  |

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| **Performance criteria**You must be able to:*You must be able to:**You must be able to:* | Reflect on your current practice1. clarify with others the skills, knowledge and values required to carry out your job role
2. clarify with others the areas of your work where literacy, numeracy and information technology skills are necessary
3. actively seek feedback from individuals, key people and others on your use of skills, knowledge and values in your practice
4. agree with others the areas of strength in your practice
5. reflect with others on the way your values, personal beliefs and experiences may affect your work with individuals

Plan to develop your knowledge and practice1. seek support from others to identify areas for development within your practice that would help you to carry out your work activities more effectively
2. seek advice on development opportunities to achieve development
3. agree a personal development plan with others
4. secure opportunities for development

Apply acquired knowledge and skills in your work1. use opportunities with others to reflect on your learning from development opportunities in order to continuously improve your practice
2. review how the newly acquired skills and knowledge can be applied in your practice
3. confirm with others that it is safe and within your job role before applying new skills and knowledge
4. apply new skills and knowledge that have been agreed as appropriate to your job role
5. evaluate with others how far your new skills and knowledge have enhanced your work
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| Knowledge and understandingYou need to know and understand:You need to know and understand:You need to know and understand:You need to know and understand: | **Rights**1. work setting requirements on equality, diversity, discrimination and rights
2. your role in supporting rights, choices, wellbeing and active participation

**How you carry out your work**1. codes of practice, standards, frameworks and guidance relevant to your work and the content of this standard
2. the main items of legislation that relate to the content of this standard within your work role
3. your own background, experiences and beliefs that may affect the way you work
4. your own roles and responsibilities with their limits and boundaries

**Personal and professional development**1. why it is important to reflect on how you do your work
2. how to use your reflections to improve the way you work

**Specific to this NOS**1. your role and the role of others in evaluating and developing your skills and knowledge through supervision and appraisal or other arrangements
2. the range of learning opportunities and how to access them
3. how to use learning opportunities effectively to improve your knowledge and practice, including learning from day to day experiences
4. how to apply learning and transfer skills into new situations
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**Additional Information**

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| Scope/range related to performance criteria | The details in this field are explanatory statements of scope and/or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS.Note: Where an individual finds it difficult or impossible to express their own preferences and make decisions about their life, achievement of this standard may require the involvement of advocates or others who are able to represent the views and best interests of the individual. Where there are language differences within the work setting, achievement of this standard may require the involvement of interpreters or translation services.**Development opportunities** may include educational programmes, training activities, coaching, structured feedback, shadowing, secondment, other types of personal or professional support The **individual** is the adult, child or young person you support or care for in your work**Key people** are those who are important to an individual and who can make a difference to his or her well-being. Key people may include family, friends, carers and others with whom the individual has a supportive relationship.**Others** are your colleagues and other professionals whose work contributes to the individual’s well-being and who enable you to carry out your role**Personal beliefs** may include beliefs about values, cultural norms, religious beliefs and opinions which you hold firmly A **personal learning plan** is a formal record of your areas of strength, areas for development, proposed learning opportunities and timeframes for achievement, developed in collaboration with a supervisor/mentor**Support** may include formal and informal supervision, mentoring, peer support, tutor support, assessor support |

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| Scope/range relating to knowledge and understanding | **All knowledge statements must be applied in the context of this standard.** |

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| Values | Adherence to codes of practice or conduct where applicable to your role and the principles and values that underpin your work setting, including the rights of children, young people and adults. These include the rights:To be treated as an individualTo be treated equally and not be discriminated againstTo be respectedTo have privacyTo be treated in a dignified wayTo be protected from danger and harmTo be supported and cared for in a way that meets their needs, takes account of their choices and also protects themTo communicate using their preferred methods of communication and languageTo access information about themselves |

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| Relevant occupations | Health, Public Services and Care; Health and Social Care; Associate Professionals and Technical Occupations; Health and Social Services Officers; Health Associate Professionals; Personal Service Occupations; Healthcare and Related Personal Services; |
| Suite | Health and Social Care |
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