



Gofal Cymdeithasol **Cymru**  
Social Care **Wales**



Noddir gan  
**Lywodraeth Cymru**  
Sponsored by  
**Welsh Government**

# Y Gwobrau <sup>2020</sup> The Accolades

**Virtual awards programme**  
Tuesday, 10 November 2020

# Programme running order

## **12:00pm** Programme starts:

Introduction from our host, Garry Owen, followed by a message from Julie Morgan MS, the Deputy Minister for Health and Social Services

Message from Mick Giannasi CBE, Chair of Social Care Wales

The awards, part 1, hosted by Garry Owen and Sue Evans

Thanking our care workers for their work during the pandemic

The awards, part 2

A message from comedian, Rhod Gilbert

The awards, part 3

## **1:15pm** End of programme

*The times above are only indicative and may be subject to change.*

# A message from the Deputy Minister

I'm delighted to be part of the Accolades this year to share and celebrate the amazing work that's happening in the care sector.

The Accolades are a fantastic opportunity to pay tribute to the social care and early years workforce and to celebrate the contribution of those providing excellence in care.

It is so important that we celebrate excellence in care, now more than ever. During what has been an extraordinary and difficult year for us all, we should be proud and encouraged by the amazing examples of our finalists.

The environment we are working in has never been more challenging. The need for care and support services is growing and there's pressure to do more and to do it differently.

Being a finalist in the Accolades is an amazing achievement and I'm impressed by each of the finalists. The work carried out is truly innovative and inspirational – there is such a lot to be proud of.

We must not shy away from celebrating and highlighting the work of the award winners and all the finalists, and I'd like to thank them all for their incredible dedication, commitment and passion for the work that they do.



People rely on their skills and professionalism, and they make a real difference in our communities and across Wales every day. Dedication, skill and hard work has brought them to the 2020 Accolades, and I am honoured to recognise and celebrate their success.

**Julie Morgan MS**  
Deputy Minister for  
Health and Social Services

# Welcome to the 2020 Accolades

We are delighted to welcome you to the 2020 Accolades, which will be announced virtually for the first time as part of a programme to be broadcast across the internet.

This year has been extremely challenging for those working in social care, childcare and early years, with many workers going above and beyond over the past eight months. They have provided high-quality care and support to the people of Wales in unprecedented circumstances.

This is why we believe that, now more than ever, it is important to recognise, celebrate and share the excellent work that goes on. People working in social care, social work, early years and childcare deserve to be recognised and celebrated for their ongoing commitment to helping people.

We have been impressed by not only the record number, but the standard of entries we received for the 2020 Accolades. It just shows how many great examples of excellent care we have in Wales.

We are delighted to be able to virtually welcome our 19 inspirational finalists and have messages from our Deputy Minister Julie Morgan and comedian Rhod Gilbert in today's programme.

Just as partnership plays a huge part in many of the projects that have reached today's final, it is also important in how we run the Accolades. We certainly couldn't do it on our own. We would therefore like to thank our judges for the time, effort and expertise they have devoted to the judging process.

We are also grateful to our sponsors: Blake Morgan, City & Guilds, WJEC, Data Cymru, the WeCare Wales campaign and UNISON. Their support means we are able to celebrate the fantastic work of the social care and early years sectors in Wales, even during the current crisis.

Congratulations to all those who've reached the final stages of the Accolades. It is an excellent achievement of which you should be very proud. We hope you'll all enjoy today's celebration event.



**Mick Giannasi CBE**  
Chair, Social Care Wales



**Sue Evans**  
Chief Executive, Social Care Wales

# 2020 judging panel

The judging panel for the 2020 Accolades was made up of representatives from our Board, our partner organisations in the social care and early years sectors, past Accolades winners and people with experience of using care and support in Wales.

Our grateful thanks to them all and to the following organisations for their support during the judging process:

- ADSS Cymru
- All Wales Forum
- Alzheimer's Society
- Barnardo's
- Care Forum Wales
- Gwynedd Council
- Health Education and Improvement Wales
- Health Technology Wales
- My Mates
- Pacey
- Swansea University
- Welsh Government.

## Our host – Garry Owen

Garry is an award-winning journalist, who has covered major news stories for the BBC from across Wales and the world. His career started at Swansea Sound local radio station, before joining BBC Cymru Wales as a television and radio reporter in their Swansea studio.

As a presenter, he is well-known on television and radio. After many years as one of the main presenters of the BBC Welsh language news programme *Newyddion* on S4C and host of the daily lunchtime radio phone-in programme, *Taro'r Post*, he's now a special correspondent for BBC Radio Cymru. He is also a member of the team of presenters on the BBC Wales news programme, *Wales Today*.



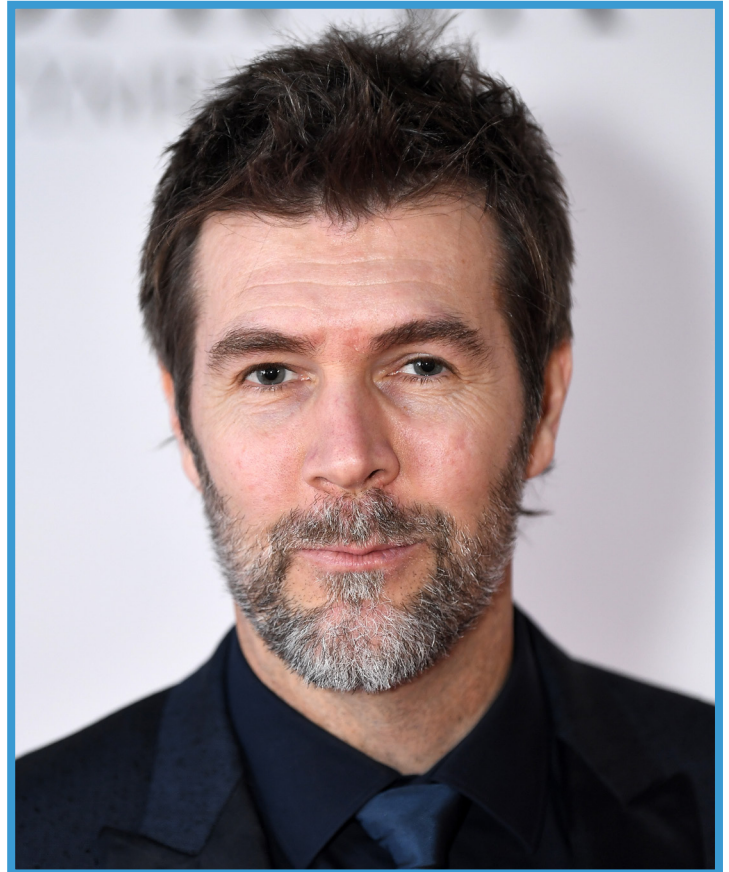
Garry is very much in demand as a concert compere and has been honoured to introduce artists such as Katherine Jenkins, Rebecca Evans and Catrin Finch. He has also enjoyed being one of the stage presenters at the National Eisteddfod, the Urdd Eisteddfod and the Llangollen International Eisteddfod.



# Rhod Gilbert

Rhod Gilbert is one of the UK's leading comedy talents. He has enjoyed many successful years as a star of television and radio, and continues to uphold his esteemed reputation as a host, writer and live performer. Rhod has been a host and guest host on several hit shows such as *Have I Got News For You?*, BBC2's iconic pop quiz *Never Mind the Buzzcocks*, and his own panel show *Ask Rhod Gilbert*. As a stand-up, he has performed on *Live at the Apollo* and even hosted it twice.

Rhod has written and presented nine series of *Rhod Gilbert's Work Experience* for BBC One Wales. Rhod is an associate producer on the programme, proudly involved in all aspects of the production, both on and off screen.



Along the way, Rhod has tried his hand at all manner of jobs from being a bin man to a butler to a Lord, and even an RAF fighter pilot. In the latest series, Rhod took on one of his toughest challenges yet – that of being a care worker – discovering that, even in more ordinary times, working in care is so valuable, if not always valued.



# Categories and finalists

These are in the order in which they will be presented

## Building bright futures with children and families

*Sponsored by UNISON*



### Finalists:

#### Conwy County Borough Council

For its 'Conwy Family Support Model' project, which sees five community-based teams provide support to families. The project has also developed a bilingual tool that can be used with families to develop an understanding of what's important to them, their needs and priorities, an action plan and a pathway for further support.

#### Navigate Parent Mentoring Service @ Scope

For its project providing bespoke support to parents who have a child on the path to a diagnosis of disability or impairment, or who have received a diagnosis within the past 12 months. It provides tailored emotional and practical support to parents and carers that helps them give their child the best start in life.

#### Vale of Glamorgan Council

For its 'Families First Vale Parenting Service' project that supports families to build on their strengths and make positive changes, helping parents feel more confident in managing behaviour, routines and boundaries. It focuses on promoting emotional well-being and supporting positive family relationships, and benefits from specialist midwifery support.

# Developing and inspiring the workforce of tomorrow

*Sponsored by Data Cymru*



## Finalists:

### Glyndŵr University Wrexham

For its 'Outside In' project, a focus group that uses innovative ways to educate future social workers. 'Outside In' makes sure social work students learn from the experience and expertise of individuals who have received social care, social work and health services.

### Gwent Regional Partnership Team

For its 'Gwent Career College Consortium' project, which offers a practical approach to recruitment challenges by providing a holistic approach to support the development, qualification and recruitment of health and social care workers in Gwent.

### Mudiad Meithrin

For its training and development department 'Academi', which provides Welsh-medium childcare staff and volunteers with opportunities to develop a range of skills and experiences through its national training programme. In 2018-19, more than 2,100 people attended 142 Academi courses.

# Improving care and support at home together

*Sponsored by City & Guilds and WJEC*



## Finalists:

### Flintshire County Council Social Services

For its project providing daytime activities for more than 250 people with learning disabilities. The project helps people learn new skills, develop independence, and make social connections and friendships. It also works with a supported living programme to help the people it supports, their parents and carers access respite services.

### NEWCIS

For its 'Bridging the Gap' project, which allows unpaid carers to access reliable and flexible respite solutions. It allows carers to take a break to suit their needs and can support an urgent need for respite.

# Innovative and inspiring ways of working

*Sponsored by the Social Care Wales Board*



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## Finalists:

### Bridgend County Borough Council

For its 'Baby in Mind' project, which provides families with effective early intervention in an attempt to improve outcomes in the short-, medium- and long-term. The project provides pre- and post-birth support to families, aiming to reduce the number of children who are looked after.

### Carmarthenshire County Council

For its 'We Can Run' project that aims to improve the health and well-being of those using mental health services and promote the positive effects that being active can have on mental health. The project offers a running club and advice on lifestyle, diet and nutrition, as well as other services, such as physiotherapy and a communication platform for its users.

### Newport City Council

For its 'Project Perthyn' initiative that has committed to opening three new children's homes in the local authority area. The project aims to bring children back to Newport – to their homes, schools and family – and helps children stay in Newport by providing a different type of care experience.

# Working with and listening to people living with dementia

*Sponsored by Blake Morgan*



## Finalists:

### Gwynedd Council

For its 'DementiaGo' project, a bilingual service that aims to give people with dementia, their families and carers a chance to be active, have fun and be part of a community. The classes involve exercises to improve strength, balance and co-ordination to help with everyday activities. Sports, such as table tennis, are popular, as are music, singing and dancing.

### The Rainbow Centre

For its day centre project, a purpose-built community hub that provides a range of interventions, such as social interest and exercise groups, community outreach and befriending, as well as community transport and volunteering opportunities. The project aims to promote positive ageing and empower older people to stay as independent as possible and reconnect with the local community.

### Welsh Ambulance Service NHS Trust

For its project focusing on the way the trust responds to people with dementia. The project is developing a learning and development framework for its staff and volunteers, more effective referrals, dementia-friendly environments and better partnerships with key services. People living with dementia and their carers have a strong voice in the project's work and future plans.

## WeCare Wales award

*Sponsored by the WeCare Wales campaign*

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The WeCare Wales award is a new award for the 2020 Accolades. It celebrates individual care workers in Wales who have made a positive impact on people's lives. The winner has been chosen by a public poll in which more than 2,000 people voted.

### Finalists:

Andrew Mack, care support worker for Carers Trust South East Wales

***Nominated by Emma Baker, the charity's head of respite and short breaks***



Andrew was nominated for being "a dedicated, intuitive support worker who enriches and enhances the lives of every child and family he supports". He adapts his approach to every child, building strong relationships with families and uses communication tools to understand their thoughts, wishes and feelings. He also embodies the Code of Practice, coaching his colleagues to achieve exceptional support for children and their carers. Andrew is described as being "an exceptional person, colleague and support worker who deserves the highest recognition for his dedication, commitment and skill".

Jackie Moon, domestic assistant at Cartref Porthceri Residential Home for Older People

***Nominated by Marijke Jenkins, the home's operations manager***



As Cartref's Dementia Champion, Jackie started an intergenerational project bringing the home's residents and local school children together once a fortnight. The project engaged and stimulated the residents and increased the confidence of the young people. It has also helped break down harmful stereotypes and promote a greater sense of mutual respect and understanding, motivating the young people to become 'Dementia Friends' and helping establish a dementia-friendly local community. Jackie has inspired others and is assisting in the 'roll-out' of this programme across the Vale of Glamorgan.



Jayne Jenkins, domiciliary care worker for Bridgestart Team (CRT)  
***Nominated by Paul Jones***



Jayne was nominated for her work caring for Paul Jones's father, who was receiving palliative care for terminal cancer. Jayne played a central role in Paul's father's well-being, mindfulness and positivity, encouraging him to smile, talk and become as independent as he could be during her visits. Paul describes Jayne as "the ultimate professional", "an absolute star" and "a bit of a hero", and says, "Bridgend Country Borough Council should be very proud to have someone as dedicated, friendly and passionate about her role as Jayne is working with them".

Kate Mellor, residential support worker / keyworker at QEWC  
***Nominated by Curtis Baines, her team leader***



Kate was nominated for her work with her key child, for whom she has been a consistent and key figure, and the most important role model and guardian. Over the past three years, Kate has built the child's confidence, transforming her into a strong, independent and confident teenager. Kate actively promotes her key child's Lithuanian heritage and often attends her events in her spare time. Curtis describes Kate's bond with her key child as "truly special", and says, "I couldn't be more proud to witness such selfless, amazing work".

Sandra Stafford, foster carer for Conwy County Borough Council  
***Nominated by social workers Danielle Dally and Sarah Vater***



"Exceptional foster carers" Sandra and her husband Mark have been fostering since 2001, demonstrating commitment and passion, and providing a high quality of care. One foster child was placed with the family after her release from hospital. Sandra, as the child's main carer, is faced with daily challenges, but the child has been welcomed with open arms and provided with love, stability and compassion, enabling her to make significant progress in her recovery. The child has been provided with a safe and loving home environment, acceptance, and opportunities to enjoy a second chance and achieve her full potential.

## Our sponsors

**Blake Morgan**

***Sponsor of Working with and listening to people living with dementia***



Blake Morgan formed in 2014 from the merger of Blake Lapthorn and Morgan Cole LLP. It offers a range of 70 legal services for commercial and private clients across many sectors, regionally, nationally and internationally. Blake Morgan has 126 partners, 400 lawyers and more than 1,000 staff in six locations across the UK and has a strong commitment to making a difference.

**City & Guilds and WJEC**

***Sponsor of Improving care and support at home together***



Since September 2019, the consortium of City & Guilds and WJEC has been the sole provider of a new suite of health and social care, and childcare qualifications in Wales.

City & Guilds and WJEC strongly believe in empowering people with opportunities for the future. Through the development and implementation of the new set of qualifications, they aim to help people get into jobs and be able to progress. They will help do this by driving up standards in health and social care, and childcare in Wales; developing learning programmes and assessments; providing learners with routes for clear career progression and supporting bilingualism.

Their mission is to provide high-quality qualifications, resources and services that will assist centres to enable their learners to fulfil their potential and meet the needs of today's and tomorrow's workplace.

**Data Cymru**  
*Sponsor of Developing and inspiring the workforce of tomorrow*



Data Cymru offers a range of specialist support designed to help people find and use data effectively. This includes helping to source, collect, or collate data, data analysis, effective data presentation and much more. Its strategic focus is: “putting data and intelligence at the heart of public service delivery”.

Data Cymru plays a central role in ensuring that data meets the needs of its audience by representing the views of local government in Wales around issues such as the Census, and population and migration data. It also holds a wealth of data available in maps, tables and reports in its national system Info Base Cymru.

**Social Care Wales Board**  
*Sponsor of Innovative and inspiring ways of working*



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Social Care Wales’s Board, chaired by Mick Giannasi CBE, is made up of experienced individuals with a breadth of knowledge from a variety of backgrounds. The role of the board is to:

- provide effective leadership; defining and developing strategic direction and setting challenging objectives
- promote high standards of public finance, upholding the principles of regularity, propriety and value for money
- make sure Social Care Wales’s activities are conducted efficiently and effectively, and
- monitor performance to ensure that Social Care Wales fully meets its aims, objectives and performance targets.

The full list of Board members, including details of their backgrounds and expertise, can be found on [Social Care Wales’s website](#).

## UNISON

*Sponsor of Building bright futures with children and families*



UNISON is the biggest union in Wales with more than 100,000 members across the country. It is also the largest union in the UK with almost 1.4 million members in total. It has members in all areas of social care such as nursing and residential homes, domiciliary care and charities.

The union was formed in 1993 when three public sector trade unions, the National and Local Government Officers Association, the National Union of Public Employees and the Confederation of Health Service Employees merged.

UNISON has been a huge part of many improvements to working conditions to date, including giving the world weekends, the national minimum wage, workplace pensions, the right not to be sacked for being pregnant or sick, and many more legal rights.

## WeCare Wales campaign

*Sponsor of the WeCare Wales award*



WeCare Wales is a major bilingual, multi-media campaign developed by Social Care Wales in collaboration with a wide range of national and local organisations involved in different aspects of social care, early years and childcare.

It aims to raise awareness and understanding of social care, early years and childcare and attract more people with the right skills and values to work in caring roles with children and adults.

The WeCare Wales campaign aims to show the variety of roles and career progression opportunities available. By using real care workers, the campaign focuses on the challenges they face, as well as what makes their work rewarding and worthwhile.

The campaign website, [wecare.wales](https://wecare.wales), now includes a jobs portal, listing current vacancies for care roles across Wales.