Template Contingency Plan (Insert name): My Covid-19 Contingency Plan

Contingency planning is a key part of any care and support planning process and it is likely that you will already have covered this when your direct payments were set up. However, in this difficult period there's a greater chance that care arrangements you have in place could break down due to sickness or self-isolation, so it's important that you're prepared for this eventuality.

Here is a list of things which may be relevant to you. It's important to consider each one and either discount it as not applicable to your situation or make a plan to manage it. Include other things you identify that you think need to be addressed. Keep this plan to hand so that you can easily refer to it.

If you need support to complete your contingency plan, contact your social care/direct payments support team.

The essential things that I need to have support with on a daily basis

List the things included in your care and support plan. This will help people coming into your home see what care and support you need. For example:

- 1. Support with all personal care
- 2. Help with eating and drinking
- 3. Help with medications
- 4. Anything else that your paid personal assistants or unpaid carers usually help you with

Care and Support	What I will do if this happens
My paid care workers are sick or not able to attend due to them self-isolating	How many PA's do you have? If more than one, can they cover for each other, or do they perform specific tasks for you? Can other paid workers or unpaid carers help?
My unpaid carers are sick or self-isolating	Is there anyone else you could approach as a backup? Can any paid workers provide additional support? Is any additional funding needed for this?
Both my paid care workers and unpaid carers are sick at the same time	Which organisation or organisations could you contact to help support you? Does your plan already have back-up arrangements? If you use an agency do they have a back-up plan and if they do, what is it?
I have specialist healthcare tasks that are usually carried out by my paid care workers or unpaid carers, who may not be available	List the tasks you specifically need help with, for example tracheostomy care, continence care, medications etc. Which organisation or organisations could you contact to help support you?
My care needs change as a result of becoming infected with Covid-19	Contact NHS 111 for support. How will your paid care workers or unpaid carers know if your breathing has changed and will they know how to respond and when to seek emergency support?

My paid care worker	Can you ask unpaid carers or friends to provide support at short
becomes unwell while	notice? How will your rota need to be adjusted to cover for the
working on a shift with	paid care worker who is unwell? What additional personal
me	protective equipment (PPE) may be required by someone new
	coming into your house?

What can be done to help with the following?			
Getting routine	Will your paid care workers or unpaid carers be able to get		
prescription and	these for you in the usual way? If not, what can you put in place		
medication supplies,	instead? Do any of your paid care workers or unpaid carers		
including reserve	need to take on new responsibilities to manage this for you?		
supplies and rescue	Can volunteers help and how can you find out more about this?		
medication			
Repair of specialist	Make a list of all your equipment, who is responsible for repairs		
equipment e.g. hoists,	and how to contact them		
electric wheelchairs	Find out if your suppliers can provide emergency repairs and how you will make arrangements with them		
Supplies/consumables:	Make a list of your supplies and where they are kept, in case		
ensuring regular	new paid care workers are coming into your home Do you have		
supplies are maintained	sufficient supplies of your regular consumables? Do you know		
and additional supplies	who to contact in case your regular supplies are unavailable?		
are readily accessible	Do you know who to contact if you need additional supplies to		
e.g. gloves, aprons,	keep your carers safe in case you become infected with Covid-		
paper towels, vent	19		
circuits, suction			
catheters, incontinence			
pads			
Arrangements for	Who could help with this? Can volunteers help and how can you		
shielding e.g. food and essentials	find out more about this?		
Plans for routine or	What routine appointments have been made that now may not		
follow-up appointments	happen or that you might need to cancel and reschedule? Do		
and tests e.g. regular	you need to talk about these with your doctor or nurse?		
blood tests			

Who can I contact in an emergency?

Name	Their relationship to me	Contact details