Overview

This standard covers providing support to individuals undergoing dialysis and their carers to enable therapy to take place at home. This applies to all types of renal dialysis therapy and involves supporting individuals and carers to obtain and maintain their dialysis equipment and materials.

It is recognised within this standard that support and advice will always be given as part of an overall plan of care determined by professionals, including nurses, doctors and social workers within the care team.

Users of this standard will need to ensure that practice reflects up to date information and policies.
SFHCHS28
Support and enable individual undergoing dialysis and their carers to obtain and maintain dialysis equipment and materials

Performance criteria

You must be able to:

P1  apply standard precautions for infection prevention and control and other relevant health and safety measures
P2  check the individual’s identity and confirm the planned activity
P3  give the individual relevant information, support and reassurance in a manner which is sensitive to their needs and concerns
P4  gain valid consent to carry out the planned activity
P5  establish how much assistance the individual requires with the individual and their carer and encourage them to be as self-managing as possible consistent with the plan of care
P6  give all support, information and advice in a manner which is appropriate to the needs and concerns of the individual and their carer and which is likely to enhance their understanding
P7  inform the individual and/or their carer how to obtain sufficient supplies of materials and equipment for the procedure and treatment
P8  inform and encourage the individual and/or their carer to store equipment and materials in a safe place appropriate to the item(s) concerned and for the protection of others
P9  inform the individual and/or their carer how to check, set up and clean equipment correctly, safely and hygienically
P10 explain the importance of using adequate and appropriate infection control measures to the individual and their carer
P11 give the individual and their carer full and accurate details of how to seek help in case of faults or problems
P12 answer all questions from the individual and their carer clearly and accurately in an appropriate manner, level and pace
P13 refer all questions which are beyond your responsibility and own sphere of competence to the appropriate person
SFHCHS28
Support and enable individual undergoing dialysis and their carers to obtain and maintain dialysis equipment and materials

Knowledge and understanding

You need to know and understand:

K1 the current European and National legislation, national guidelines, organisational policies and protocols in accordance with Clinical/Corporate Governance which affect your work practice in relation to supporting and enabling individuals undergoing dialysis and their carers to obtain and maintain dialysis equipment and materials

K2 your responsibilities and accountability in relation to the current European and National legislation, national guidelines and protocols and Clinical/Corporate Governance

K3 the duty to report any acts or omissions in care that could be detrimental to yourself, other individuals or your employer

K4 the importance of working within your own sphere of competence and seeking advice when faced with situations outside your sphere of competence

K5 the importance of applying standard precautions to the support and enabling individuals undergoing dialysis and their caring to obtain and maintain dialysis equipment and materials and the potential consequences of poor practice

K6 the importance of giving advice and information in a manner, level and pace which is appropriate for the individual and/or their carer

K7 the effects of dependence and independence on the individual, their carers and the provision of the service in relation to obtaining and maintaining dialysis equipment and materials

K8 how you can assist in reducing anxiety levels in an individual and/or carer when problems occur in obtaining and maintaining dialysis equipment and materials

K9 what equipment and materials are needed by individuals who carry out dialysis at home

K10 how individuals should obtain the materials and equipment they need to carry out treatment

K11 the storage requirements for dialysis equipment and materials and how individuals can achieve appropriate storage conditions at home

K12 the importance of keeping accurate and up to date records

K13 the importance of encouraging the individual/carer to keep accurate notes on problems/issues they want to discuss with members of the care team

K14 the importance of immediately reporting any issues which are outside your own sphere of competence without delay to the relevant member of staff
SFHCHS28
Support and enable individual undergoing dialysis and their carers to obtain and maintain dialysis equipment and materials

Additional Information

External Links
This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB4 Enablement to address health and wellbeing needs
SFHCHS28
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</tr>
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