



Gofal Cymdeithasol **Cymru**  
Social Care **Wales**

# A qualified, knowledgeable and skilled workforce

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## **A social care and early years workforce that's suitably qualified, knowledgeable and skilled with the right values, behaviours and practice.**

An overview of our progress against this outcome from our [strategic plan](#) during 2022 to 2023.

We have supported people who are employed in social care and early years to develop their skills and improve their ability to effectively support people and provide care.

We have listened to the sector and worked with partners to make changes to some qualifications.

## **Public perception of the workforce's skills**

In March 2023, the Omnibus survey of the Welsh public revealed that:

**67 per cent** of the public think the workforce (residential care workers, home care workers and early years and childcare workers) is always skilled and professional in the work that they do.

While **67 per cent** think people should receive care in Welsh, if that's what they would prefer.

Our data suggests that around **29 per cent** of the social care workforce in Wales can understand Welsh to some degree and we continue to look at ways in which we can support the workforce to [use Welsh at work](#).

## **Investing in the workforce**

We paid **£7,144,856** to local authorities through the **Social Care Workforce Development Grant**, match funded by **£3,062,081** by local authorities, to support the social care workforce.

## Qualification changes

We made changes to the **Level 2 and Level 3 Health and Social Care, and Children's Care, Play, Learning and Development qualifications** after feedback.

We made changes to the assessments and added some more units.

## Safeguarding

In November 2022, we helped launch **Wales's first national safeguarding training, learning and development standards**.

The standards set out the skills, attitudes, knowledge and values people working with adults and children at risk need to have.

## Qualifications-based register

We published our [analysis on the qualifications of the registered workforce](#) who provide care and support. A qualifications-based register is essential to make sure registered workers are suitably skilled and knowledgeable.