

Employer support

The 'employer offer' is a wide range of services, support and resources we've created and pulled together for employers to help you in your role.

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Go to <https://socialcare.wales/resources-guidance/employer-support> for the latest version.

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The employer offer

Here you'll find links to resources which can help support you in your role.

We'll update this list as new things become available.

Regulation - Helping you provide professional and safe care and support

- Access to a [Register](#) of professional workers in social care
- [registration](#) guidance resources and videos
- [codes of practice and guidance](#) for those working in social care

- [SCWonline](#) portal to manage registrations
- processes for reporting and dealing with [concerns](#) through a fitness to practise process
- one-stop-shop for a range of resources about [Wales's social care legislation](#).

Supporting your workforce - Helping you recruit new people, retain and support them

- [WeCare Wales](#) campaign, a jobs portal and guaranteed interview scheme to support recruitment and retention in the sector
- [care worker card](#) for anyone who is employed in a care role in Wales, to recognise those working in the sector and provide access to various benefits
- support for registered people, victims and witnesses involved in [fitness to practice](#) investigations and hearings
- workforce [well-being](#) information and resources, including [Canopi](#)
- information on [qualifications, bursaries, apprenticeships and funding](#).

Improving services - Access to resources, data and information to improve practice

- Opportunities to engage with us and help shape our work
- [resources](#) to support learning and understanding of subjects like dementia, early years and childcare, personal outcomes and safeguarding
- opportunities to attend [events](#), training and conferences
- access to information on our approach and plans for [research, data and innovation](#) across social care
- resources to help you use [Welsh at work](#)
- the [Insight Collective](#) gives you access to evidence summaries, social care data, e-journals and you can join communities of interest
- a range of online [learning modules](#).
- [Employer Offer poster](#)
PDF 480KB

Other ways we support employers

Employer support team

As the employer support team we aim to:

- work with employers to hear from you about what's happening in the sector. We share this intelligence with the rest of our organisation to help shape our work
- share what's available to employers to support you and the workforce
- help employers to understand your regulatory responsibilities and make this as straightforward and efficient as possible.

This work is currently in a pilot phase until 2025 with a focus on adult care home employers and domiciliary care employers due to the increase in registered staff in these areas since 2020. However, any resources produced will be on our website and available to all employers.

Online information sessions

We have online information sessions available for employers and management teams.

We'll give you more information and talk you through things like:

- the employer support service
- the fitness to practice process
- the employer offer

You can [find out more and sign up to our events here.](#)

If you would like a bespoke session, tailored to your team or event, please email employersupport@socialcare.wales

[Sign-up to our mailing list here](#)