



Gofal Cymdeithasol **Cymru**
Social Care **Wales**

Frequently asked questions - Have Your Say survey 2024

First published: 15 November 2023

Last updated: 15 January 2024

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Our 2024 survey of the social care workforce is now live!

This survey asks questions about things like health and well-being, pay and conditions, training, qualifications and development needs.

This'll be the second time we've carried out this research, after [the pilot survey we ran earlier this year](#).

What's the purpose of this survey?

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We're carrying out this survey again in 2024 so we can start to monitor trends in what people think about working in the social care sector.

The findings will help shape the support we and our partners offer, as well as highlighting important issues to policymakers in Welsh Government.

What will the survey ask?

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Just like the 2023 survey, we're asking questions about things like your health and well-being, pay and conditions, training, qualifications and development needs.

We want to find out more about what people like about working in the sector in Wales and where more support is needed.

Who's conducting the survey?

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We're working with Professor Jermaine Ravalier at Bath Spa University to carry out this year's survey.

Professor Ravalier is a world-leading researcher looking at the working conditions and well-being of social care workers.

Our partnership will allow us to compare our findings with workforce data collected across Wales, the UK and around the world to identify trends or differences in the experience of workers.

Where will the survey be hosted?

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The survey will be hosted on the [Online Surveys](#) platform. You can open the survey by [clicking here](#).

How can I take part?

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You can open the survey by [clicking here](#).

Everyone who completes the survey will be entered into a prize draw to win a £20 shopping voucher.

Why are my views important?

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We want people from all age groups, backgrounds and social care roles to take part in this survey.

Your views will be important in giving us a truly representative picture of what things are like for those working in social care in Wales today.

Telling us what you think will help shape the support we and our partners offer.

Who'll see my data?

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The information we collect will only be used for research and to produce statistics about the workforce. Your contact details are kept separate from your answers and won't be passed on to anyone outside of the research project. The survey is completely anonymous – no one will know who's taken part.

Your answers will be combined with those of others taking part in the survey. Bath Spa University will then send us the results and analysis, which will be published in a report on our website. This won't include your name or contact details, and no individual will be identifiable from the results.

You won't receive any 'junk mail' as a result of taking part.

How will the information be used?

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We'll use the information we collect to help us decide how we and our partners can best support you in your work. We'll share our findings with Welsh Government and other national organisations to make sure your voice is heard by policymakers.

We'll also use the data to compare findings across different job roles and nations. This will then be published in a report on our website.

Do I have to take part?

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No - completion of this survey is voluntary.

But we'd encourage you to respond to as many of the questions as you feel comfortable with.

The more complete the information we collect, the more useful it is when we analyse the results and respond to the findings.

What were the results of the 2023 survey?

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In October, we announced [the results of our 2023 pilot survey](#), which showed that social care workers feel valued by the people and families they support, but also undervalued by the public and underpaid for the work they do.

If you'd like to find out more about the 2023 workforce survey, [you can read the full report here](#).

Need more information?

If you have any further questions about the 2024 Have Your Say survey, please contact Professor Jermaine Ravalier on SCWsurvey@bathspa.ac.uk.

[Take part in the 2024 Have Your Say survey](#)