

Frequently asked questions - Have Your Say survey



First published: 15 November 2023

Last updated: 3 December 2024

This document was downloaded from socialcare.wales and may not be the latest version.

Go to <https://socialcare.wales/research-and-data/have-your-say/frequently-asked-questions-have-your-say-survey> for the latest version.

Have Your Say is our annual survey of the social care workforce.

We'll be launching the 2025 survey in January.

The survey asks questions about things like health and well-being, pay and conditions, training, qualifications and development needs.

Why do we carry out this survey?

Show

We carry out this survey so that we can monitor trends in what people think about working in social care.

The findings help shape the support we and our partners offer, as well as highlighting important issues to policymakers in Welsh Government.

What does the survey ask?

Show

Just as we've done in previous years, we ask questions about things like your health and well-being, pay and conditions, training, qualifications and development needs.

We want to find out more about what people like about working in social care in Wales and where more support is needed.

Who's conducting the survey?

Show

We're working with Professor Jermaine Ravalier at Buckinghamshire New University to carry out the 2025 survey.

Professor Ravalier is a world-leading researcher looking at the working conditions and well-being of social care workers.

Our partnership will allow us to compare our findings with workforce data collected across Wales, the UK and around the world to identify trends or differences in the experiences of workers.

Professor Ravalier also led the 2024 survey.

Where is the survey be hosted?

Show

The survey will be hosted on the [Online Surveys](#) platform.

How can I take part?

Show

If you're on our Register, we'll be in touch with a link to the survey when it launches in January. If you're not on the Register, keep an eye on our website and social media channels for updates.

Everyone who completes the survey will have the chance to enter a prize draw to win a £20 shopping voucher.

Why are my views important?

Show

We want people from all age groups, backgrounds and social care roles to take part in this survey.

Your views will be important in giving us a truly representative picture of what things are like for those working in social care in Wales today.

Telling us what you think will help shape the support we and our partners offer.

Who'll see my data?

Show

The information we collect will only be used for research and to produce statistics about the workforce. Your contact details are kept separate from your answers and won't be passed on to anyone outside of the research project. The survey is completely anonymous – no one will know who's taken part.

Your answers will be combined with those of others taking part in the survey. The researchers will then send us the results and analysis, which will be published in a report on our website. This won't include your name or contact details, and no individual will be identifiable from the results.

Anonymous data from certain sections of the survey will also be shared with Welsh Government to inform the [Workforce Race Equality Standard](#).

You won't receive any 'junk mail' as a result of taking part.

How will the information be used?

Show

We'll use the information we collect to help us decide how we and our partners can best support you in your work. We'll share our findings with Welsh Government and other national organisations to make sure your voice is heard by policymakers.

We'll also use the data to compare findings across different job roles and nations. This will then be published in a report on our website.

Do I have to take part?

Show

No - completion of this survey is voluntary.

But we'd encourage you to respond to as many of the questions as you feel comfortable with.

The more complete the information we collect, the more useful it is when we analyse the results and respond to the findings.

What were the results of the 2024 survey?

Show

In October we announced the results of our [2024 survey](#), which found that social care workers feel more valued for the work they do than they did in 2023, but their well-being is worse than the UK average.

We've also used the findings of the previous surveys to create briefings that summarise and highlight key information about the social care workforce in Wales.

Visit our Insight Collective website to find out more about [improving terms and conditions for the social care workforce in Wales](#), and [valuing social care work in Wales](#).

Need more information?

If you have any further questions about the 2025 Have Your Say survey, please contact SCWsurvey@bathspa.ac.uk.

[Find out more about the 2025 survey](#)